

OnQuest Technologies, Inc

January 17, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Washington, D.C. 20530

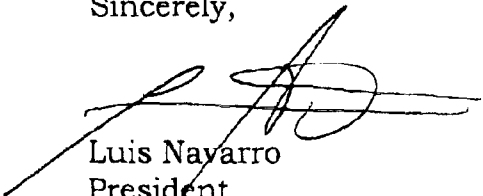
Dear Mr. Ashcroft,

Whatever might be said of this lawsuit against Microsoft, it is, in my opinion, good that the entire case has settled. Without necessarily taking sides on any of the issues explored during the court proceedings, at the very least it can be observed that the tone was contentious and unnecessarily inflammatory.

All of this has apparently created a perceptible nervousness among consumers that has, in turn, adversely affected both sales of computer products, as well as the economy in general.

I am therefore writing to convey my support of the settlement, as well as my hope that there will be no further federal action against Microsoft, or any other IT company. The settlement assures that Microsoft will commit to better business practices, and change its software to reflect that. Starting with the next release of Windows XP, Microsoft will make their software easier to use for non-Microsoft software developers, and Microsoft will even make it easier for developers, since Microsoft will release its interfaces and protocols to them so they can be more competitive. This really is more than a slap on the wrist; it's a whole new way of doing business.

Sincerely,



Luis Navarro
President

8950 NW 27 Street, Miami -Florida

305-591-0900